

# Alarm Panel Quick Reference Guide

These are instructions on how to silence or power down the various security systems currently supported by A3 Smart Home. For further assistance, please call (800) 669-7779.

- **Powering down** the panel will disable the beeping indefinitely until it can be reactivated
- **Silencing the panel** is a temporary solution that will require entering the Master user code to silence the panel every few hours until Tech Support can assist with a follow up call

Below are the various models that are linked to the appropriate section in this document:

## HONEYWELL/ADEMCO/FIRST ALERT

- [VISTA 10/15/20P](#)
- [LYNX/LYNX PLUS](#)
- [LYNX 5000/5100/5200](#)

## GE/INTERLOGIX

- [SIMON XT](#)
- [SIMON XT\*i\*](#)
- [SIMON 3](#)
- [SIMON 2](#)
- [ALLEGRO](#)
- [CADDX NX6/NX8](#)
- [CONCORD EXPRESS/CONCORD 4](#)

## FBI XL SERIES

### DSC SERIES

- [1500/1550](#)
- [5010/5020/1616/POWER 832](#)
- [ENVOY](#)
- [PC3000](#)

## NORTEK/Linear 2GIG

### NORTEK GC3

### RADIONICS/BOSCH

### MOOSE Z1100

### DMP

### C & K

### APEX

### NAPCO MAGNUM ALERT 1016LKDL

### NAPCO GEMINI P1632

### DSC/QOLSYS TOUCH

### QOLSYS IQ2

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## FIRST ALERT HONEYWELL VISTA

### 10P/15P/20P



**Power Down:** Locate metal or plastic control panel box (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

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**Silence Panel:** Enter the FOUR DIGIT MASTER CODE on the keypad and then press 1

**CLEAR TROUBLE OR ALARM MEMORY:** FOUR DIGIT CODE → 1→FOUR DIGIT CODE →1

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## HONEYWELL LYNX/LYNX PLUS



**POWER DOWN:** Tools needed: (1) small or medium flathead screwdriver.

- Locate the plug (transformer) and disconnect it from the wall outlet
- Open the keypad using the screwdriver. There are (2) tabs at the top of the panel. Gently use the screwdriver to depress the tabs and the front of the keypad will swing down.
- Unplug the battery pack connector from the circuit board.

**SILENCE TROUBLE:** Enter the FOUR DIGIT MASTER CODE on the keypad and then press the OFF button.

**CLEAR ALARM/TROUBLE MEMORY:** Enter the FOUR DIGIT CODE on the keypad and then press the OFF button, twice in a row.

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## HONEYWELL LYNX 5000/5100/5200/5210



**POWER DOWN:** Tools needed: (1) small or medium flathead screwdriver.

- Locate the plug (transformer) and disconnect it from the wall outlet
- Open the keypad using the screwdriver. There are (2) tabs at the top of the panel. Gently use the screwdriver to depress the tabs and the front of the keypad will swing down.
- Unplug the battery pack connector from the circuit board.

**SILENCE TROUBLE:** press SECURITY, then press DISARM, then enter FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS DISARM>FOUR DIGIT CODE

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## GE SIMON 2



**POWER DOWN:** Tools needed: (1) Flathead screwdriver and (1) medium Philips screwdriver

- Locate power adapter (transformer) and unplug from outlet
- Open the front face of the panel
- Use the Philips screwdriver to open the white battery housing on the rear of the wall mount.
- Disconnect the battery.

**SILENCE TROUBLE:** ENTER IN THE FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS SYSTEM STATUS>DISARM

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## GE SIMON 3



**POWER DOWN:** Tools needed: (1) Flathead screwdriver and (1) medium Philips screwdriver

- Locate power adapter (transformer) and unplug from outlet
- Open the front face of the panel
- Use the Philips screwdriver to open the white battery housing on the rear of the wall mount.
- Disconnect the battery.

**SILENCE TROUBLE:** ENTER IN THE FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS SYSTEM STATUS>DISARM

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## GE SIMON XT



**POWER DOWN:** Tools needed: (1) small Philips screwdriver

- Locate power adapter (transformer) and unplug from outlet
- Remove the small screw located in the top middle of the keypad
- Depress the two small tabs on either side of the screw socket and the front face will swing forward
- Battery is located inside the face of the panel. Gently pull apart the 2 white clips holding the battery in, remove the battery, and disconnect the wires.

**SILENCE TROUBLE:** FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS STATUS THEN PRESS DISARM



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## GE SIMON XTi



**POWER DOWN INSTRUCTIONS:** Locate and unplug the power adapter from the electrical outlet.

- Using the notch in the lower right corner, remove the frame from the panel.
- Pull open the panel from the top - it will swing open
- Disconnect the battery connector from its socket



**SILENCE TROUBLE:** PRESS , THEN PRESS 

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS THE SETTINGS ICON , THEN PRESS THE ICON NEXT TO PANEL STATUS, THEN PRESS CLEAR, PRESS CLOSE TO EXIT

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## GE CONCORD EXPRESS/CONCORD 4



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel box (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE/CLEAR TROUBLE/ALARM MEMORY:** 1 + FOUR DIGIT CODE

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## FBI XL SERIES



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel box (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** ENTER FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** ENTER FOUR DIGIT CODE + \*

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## DSC 1500/1550/1555



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel box (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** ENTER FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** ENTER FOUR DIGIT CODE TO ARM, ENTER FOUR DIGIT CODE TO DISARM

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## DSC 5010/5020/1616/1832



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel box (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** ENTER FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** ENTER FOUR DIGIT CODE TO ARM, ENTER 4 DIGIT CODE TO DISARM

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## DSC ENVOY



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel box (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** ENTER FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** ENTER FOUR DIGIT CODE TO ARM, ENTER FOUR DIGIT CODE TO DISARM

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## DSC PC3000



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel box (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** ENTER FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** ENTER FOUR DIGIT CODE TO ARM, ENTER FOUR DIGIT CODE TO DISARM

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## Nortek/LINEAR 2GIG



**\*PUSH THE HOME BUTTON UNDER THE SCREEN BEFORE & AFTER STARTING ANY COMMAND SEQUENCE**

**POWER DOWN INSTRUCTIONS:** Tools needed: (1) Philips-head screwdriver, (1) flathead screwdriver

- Locate and unplug power adapter (transformer) from the outlet
- Remove the small Philips screw at the top center of the panel
- Push the flathead screwdriver into the two (2) tabs to either side of the screw to open the panel face
- Disconnect the battery pack connector

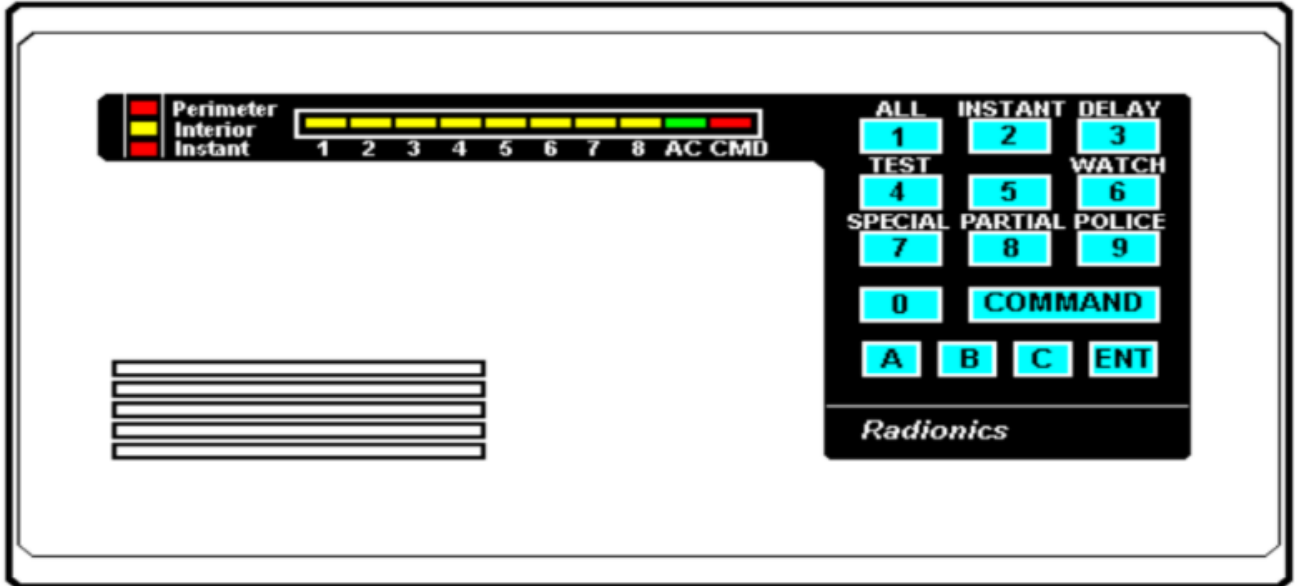
**SILENCE TROUBLE/TAMPER:** Press OK to acknowledge system alert **AND** Press **SECURITY**, then press **STATUS**, then press **SILENCE**, then press **BACK**, then press **TRIANGLE**, then press **BACK**

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS CLEAR ALARM MEMORY → PRESS OK



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## RADIONICS/BOSCH



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** PRESS COMMAND, then press 4

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS COMMAND + 4, OR FOUR DIGIT USER CODE + ENTER

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## MOOSE Z1100



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** PRESS 1, then press FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS \*, SMOKE RESET: 7 + FOUR DIGIT CODE + \*

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## DMP SERIES



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** ENTER FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS COMMAND 2 TIMES, PRESS BUTTON UNDER YES, ENTER FOUR DIGIT CODE, (SENSOR RESET IS DISPLAYED) PRESS TOP RIGHT BUTTON

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## C & K 238/2316



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel (usually in a closet or pantry).

Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** FOUR DIGIT CODE, then press #

**CLEAR TROUBLE OR ALARM MEMORY:** \* + 1 + #

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## APEX ADVANTAGE/DESTINY/DEFENDER



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** ARM, THEN DISARM SYSTEM, FOUR DIGIT CODE + 6 TO RESET SMOKE DETECTOR

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## GE ALLEGRO



**POWER DOWN INSTRUCTIONS:** Locate the plug and disconnect it from the outlet

- Press the button on the bottom of the dialer (where the phone line is connected)
- Open the unit from the bottom
- Gently remove the single battery from its connectors on the circuit board

**SILENCE TROUBLE:** PRESS STATUS BUTTON

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS \*

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## CADDX NX-6



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** ENTER FOUR DIGIT CODE

**CLEAR TROUBLE OR ALARM MEMORY:** \* + 7

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## NAPCO MAGNUM ALERT 1016LKDL



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** PRESS 9 FOR 3 SECONDS



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## NAPCO GEMINI P1632



**POWER DOWN INSTRUCTIONS:** Locate metal or plastic control panel (usually in a closet or pantry). Locate the large plug (transformer) and disconnect from the outlet. Open the panel and disconnect the 12V battery sitting on the bottom shelf of the panel.

**SILENCE TROUBLE:** PRESS 9 FOR 3 SECONDS

**CLEAR TROUBLE OR ALARM MEMORY:** PRESS 9 FOR 3 SECONDS

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## NORTEK GC3



**POWER DOWN INSTRUCTIONS:** Locate and disconnect the power adapter from the outlet

- Remove the center screw using a Phillips-head screwdriver.
- Remove panel from mounting bracket
- Disconnect the battery pack connector from the circuit board

**SILENCE/CLEAR TROUBLE:** TAP UNREAD MESSAGES ICON>ALERTS

**CLEAR ALARM MEMORY:** TAP UNREAD MESSAGES ICON>ALARMS>CLEAR ALARM HISTORY

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## DSC/QOLSYS TOUCH



**POWER DOWN INSTRUCTIONS:** Push the HOUSE (home) button at the bottom of the unit.

- Tap on the Settings icon in the lower left corner and enter the 4-digit user code
- Select the POWER icon at the end of the 2nd row

**SILENCE TROUBLE:** STATUS>ALERTS>TAP CHECK BOX

**CLEAR TROUBLE OR ALARM MEMORY:** STATUS>ALERTS>TAP CHECK BOX

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## QOLSYS IQ2



**POWER DOWN INSTRUCTIONS:** Tap the screen to wake up the panel.

- Tap or Swipe down from the Gray line above the time
- Select the Settings wrench and enter the user code
- Select "Advanced Settings" - from that menu, select the Power Down icon

**SILENCE TROUBLE:** TAP MESSAGE NOTIFICATION ICON>TAP THE MESSAGES/ALERTS/ALARMS TAB>TAP CIRCLE TO LEFT OF MESSAGE>OK OR ACKNOWLEDGE ALL

**CLEAR TROUBLE OR ALARM MEMORY:** TAP MESSAGE NOTIFICATION ICON>TAP THE MESSAGES/ALERTS/ALARMS TAB>TAP CIRCLE TO LEFT OF MESSAGE>OK OR ACKNOWLEDGE ALL