

A³

**Smart
Home
Security**



Premium Outdoor Camera

Installation Manual

Installation Support:

(877) 998-1457

A3SmartHome.com/installation

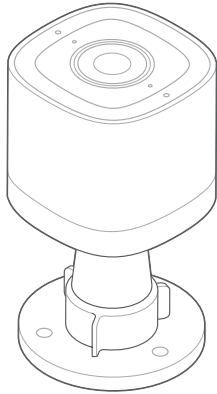
Pre-installation checklist

- ADC-V724 camera (included)
- AC power adapter (included)
- Wi-Fi (2.4 or 5 GHz) connection to broadband Internet (Cable, DSL, or Fiber Optic) Internet
- A computer, tablet, or smartphone with Wi-Fi is required if the router does not have the Wi-Fi Protected Setup (WPS) feature.

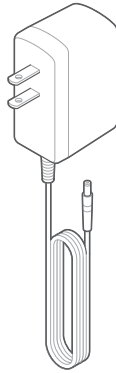
There are two options for connecting the V724 to the Wi-Fi network: Access Point (AP) mode or Wi-Fi Protected Setup (WPS) mode. Use WPS mode if you have easy access to the customer's router and the router has the WPS feature enabled.

Note that some Internet Service Providers disable the WPS feature on customer routers. AP mode is the most reliable method for installing this device.

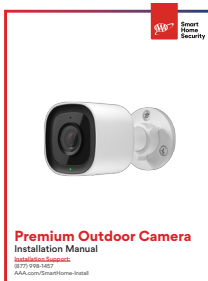
In the box



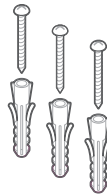
ADC-V724 camera



Power adapter




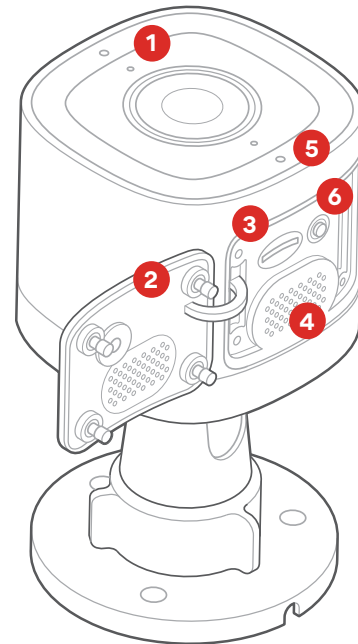
Installation Guide



Wall anchors & screws (x3)

Overview

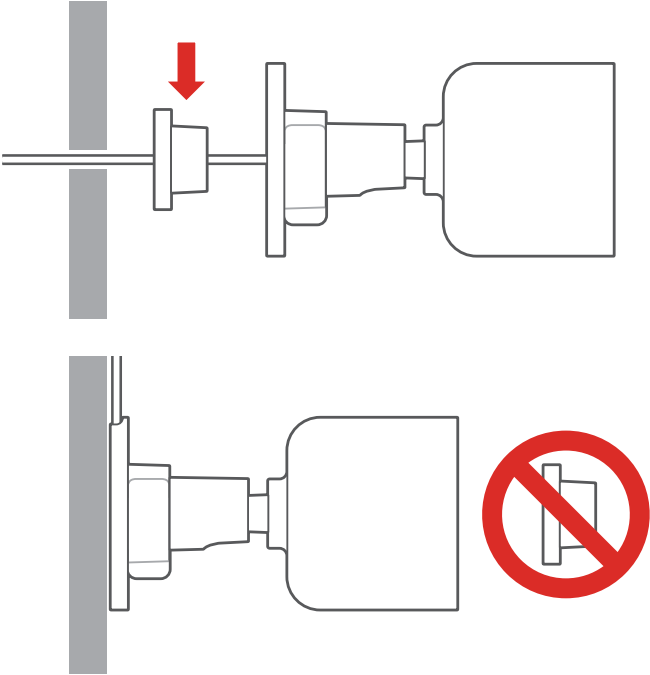
- 1 Status LED
- 2 SD Card Door
- 3 SD Card Slot
- 4 Speaker
- 5 Microphone
- 6 WPS/Reset button 



Rubber Plug

A rubber plug has been included with your ADC-V724 at the base of the mount. This rubber plug should only be used if you are mounting directly over a hole in the wall. The rubber plug will provide a seal to prevent water from entering the hole in the wall behind the camera.


In all other installations, please remove the rubber plug. Removing the rubber plug will allow you to route the power cable through the mouse hole without bending or breaking the cable.



Installation

AP Mode (recommended)


To ensure sufficient Wi-Fi signal, complete these steps with the camera near its final location but prior to mounting.

1. Connect the camera's AC power adapter and plug it into a non-switched outlet.
2. The camera's LED will begin to blink white. If the LED is not white after two minutes, hold down the WPS/Reset button  and release when the LED begins to blink white (about 6 seconds).
3. On an Internet-enabled device, connect to the Wi-Fi network **ADC-V724 (XX:XX:XX)** where XX:XX:XX is the last six characters of the ADC-V724's MAC address, which is located on the camera or on the packaging.
4. On the same device, open a web browser and enter **http://v724install** in the URL field. Follow the on-screen instructions to add the ADC-V724 to the Wi-Fi network. The LED will briefly turn red before blinking green. The LED will be solid green when the connection is complete.
5. Add the device to the account by either selecting the account in MobileTech or by using a web browser and entering the following URL: **www.alarm.com/addcamera** (you will need the customer user name and password).
6. Select the camera from the video device list or enter its MAC address to begin adding the camera. The MAC address is located on the camera or on the packaging.
7. Follow the on-screen instructions to finish adding the camera.

You can now power down the camera and install it in its final location using the included hardware. You may configure camera settings from the Customer Website.

WPS Mode (alternate)

To ensure sufficient Wi-Fi signal, complete these steps with the camera near its final location but prior to mounting.

1. Connect the camera's AC power adapter and plug it into a non-switched outlet.
2. After the startup process is complete (the camera's LED will be blinking white), hold down the WPS/Reset button  and release when the LED begins to blink blue (about 3 seconds).
3. Activate WPS mode on the router. The camera will begin to connect to the Wi-Fi network. The LED will be solid green when the connection is complete.
4. Add the device to the account by either selecting the account in MobileTech or by using a web browser and entering the following URL: **www.alarm.com/addcamera** (you will need the customer user name and password).
5. Select the camera from the video device list or enter its MAC address to begin adding the camera. The MAC address is located on the camera or on the packaging.
6. Follow the on-screen instructions to finish adding the camera.

You can now power down the camera and install it in its final location using the included hardware. You may configure camera settings from the Customer Website.

LED reference guide



Not illuminated *Power off*



Solid green *Connected to Alarm.com*



Blinking green *Local network connection*



Blinking green and red *Camera resetting to factory default*



Solid red *No local or Internet connection*



Blinking red *Power on, camera booting*




Blinking blue *WPS mode*



Blinking white *Wi-Fi Access Point mode*

Troubleshooting

1. If you have issues connecting the camera to the account, power cycle the camera and try again.
2. If issues persist, reset the camera  to factory defaults. Press and hold the WPS/Reset button until the LED is flashing green and red (about 15 seconds), then release the button. The camera will reboot to factory default.

If the camera was previously installed to an Alarm.com account, it will need to be deleted before it can be installed again.



Prolonged exposure to sunlight in extreme conditions may impact the camera's performance. The optimal installation location is in a shaded area such as under an eave.

Questions?

Visit: answers.alarm.com or contact your service provider

Notices

Federal Communication Commission interference statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

ISED statement

This device contains licence-exempt transmitters(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This radio transmitter [IC: 4491A-V723] has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed below, with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed are strictly prohibited for use with this device.

No.	Antenna Type	Model Number	Antenna Gain(dBi)	Remark
1	Dipole	3010001121L7	5,1	2.4GHz
			5,6	5GHz
2	Dipole	3010001122L7	3,5	2.4GHz
			5,5	5GHz

Le présent émetteur radio [IC: 4491A-V723] a été approuvé par Innovation, Sciences et Développement économique Canada pour fonctionner avec les types d'antenne énumérés ci dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué pour tout type figurant sur la liste, sont strictement interdits pour l'exploitation de l'émetteur.

No.	Antenna Type	Model Number	Antenna Gain(dBi)	Remark
1	Dipole	3010001121L7	5.1	2.4GHz
			5.6	5GHz
2	Dipole	3010001122L7	3.5	2.4GHz
			5.5	5GHz

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

IMPORTANT NOTE:

IC Radiation Exposure Statement:

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20cm de distance entre la source de rayonnement et votre corps.

The transmitter module may not be co-located with any other transmitter or antenna.

Le module émetteur peut ne pas être coimplanté avec un autre émetteur ou antenne.

CAN ICES-3 (B)/NMB-3(B)

The Country Code Selection feature is disabled for products marketed in the US/Canada.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.